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**Ty Storrie Respite Children's Home- Quality of Care Review Report  
October 2020 – March 2021**

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**Reasons for the Report**

1. The report aims to inform the Committee on Quality of Care Review Report for Ty Storrie Respite Children's Home as provided in Appendix A and to make any observations or comments.

**Background**

2. The Regulated Services (Service Providers and Responsible Individuals) (Wales) Regulations 2017, ( amended 2019) provides the requirement of Quality of Care Review
3. Regulation 80 of the Regulated Services (Service Providers and Responsible individuals (Wales) Regulations 2017 (amended 2019) states that:
  - (1) The responsible individual must put suitable arrangements in place to establish and maintain a system for monitoring, reviewing and improving the quality of care and support provided by the service.
  - (2) The system established under paragraph (1) must make provision for the quality of care and support to be reviewed as often as required but at least every six months.
  - (3) As part of any review undertaken, the responsible individual must make arrangements for— (a) considering the outcome of the engagement with individuals and others, as required by regulation 76\*; (b) analysing the

aggregated data on incidents, notifiable incidents, safeguarding matters, whistleblowing, concerns and complaints; (c) reviewing any action taken in relation to complaints; (d) considering the outcome of any audit of the accuracy and completeness of records.

- (4) On completion of a review of the quality of care and support in accordance with this regulation, the responsible individual must prepare a report to the service provider which must include (a) an assessment of the standard of care and support provided, and (b) recommendations for the improvement of the service.
- (5) But the requirement in paragraph (4) does not apply where the service provider is an individual.

### **Financial Implications**

4. In considering this report and the accompanying appendices where actions have been identified as needed then funding needs to be identified prior to implementation from within existing directorate budgetary allocation

### **Legal Implications**

5. There are no legal implications arising from this report.

### **RECOMMENDATION**

6. The Committee are recommended to note the Quality of Care Review Report and supporting documents (Appendices A – E) and to make any observations or comments.

**DEBORAH DRIFFIELD**  
**DIRECTOR OF CHILDRENS SERVICES**  
**14 JULY 2021**

### ***Appendices (ALL CONFIDENTIAL):***

*Appendix A – (TS) Quality of Care Review Report*

*Appendix B – (TS) Children’s Survey*

*Appendix C – (TS) Social Worker Survey Summary*

*Appendix D – (TS) Parents Survey*

*Appendix E – (TS) Staff Survey*